Certificate

PricewaterhouseCoopers LLP has assessed whether the information security management system at

RealIT Management Inc.

**150e Terence Matthews Crescent, Ottawa, Ontario, K2M 1X4, Canada
with sites according to Annex A**

meets the requirements of the standard noted below (the Requirements).

ISO 27001: 2013 Information Security Management System

Scope of Certification

The management of information security controls and IT infrastructure for supporting the organization's software-as-a-service (SaaS) solution for IT service management and enterprise service management. This is in accordance with the Statement of Applicability version 1.1 dated March 31, 2022.

Statement of Applicability Version # 1.1

Management is responsible for ensuring the management system meets the Requirements. Our responsibility is limited to assessing whether management has demonstrated that the Requirements were met. Our assessment was conducted in accordance with ISO 17021 and 27006 management systems assessment standards and, accordingly, included examining, on a sample basis, evidence supporting management's assertion that the Requirements were met.

A description of our responsibilities for the assessment of the management system is located at www.pwc.com/ca/certificate. The ISO standards can be found at www.iso.org.

Based on our assessment, the management system met the Requirements, in all material respects, as of 06 May 2022.

The validity of this certificate is subject to satisfactory annual maintenance assessments.

Date of Original Certification	06 May 2022
Date of Current Certification	06 May 2022
Date Certification Expires	05 May 2025

PricewaterhouseCoopers LLP

PricewaterhouseCoopers LLP
PricewaterhouseCoopers Place, 250 Howe Street, Suite 1400
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™

Annex A

RealIT Management Inc. – Registered Facilities

Certificate Number	Facility Name	Address	Scope
PwC-ISO27001-643	Head Office	150e Terence Matthews Crescent, Ottawa, Ontario, K2M 1X4, Canada	**ISMS administering site** The management of information security controls and IT infrastructure for supporting the organization's software-as-a-service (SaaS) solution for IT service management and enterprise service management. This is in accordance with the Statement of Applicability version 1.1 dated March 31, 2022.
PwC-ISO27001-643	Data Centre	17500 Trans Canada Highway, Kirkland, Quebec, H9J 2X8, Canada	Housing of the hardware that supports the production environment for the SaaS solution for IT service management and enterprise service management.